

TBS 2015 AODA Agency Compliance Attestation

A) Compliance Requirements: IASR 2015

QUESTION #1: Does your agency ensure that newly constructed or redeveloped **public spaces**, meets the technical and accessibility requirements? (IASR S. 80)

YES NO N/A

QUESTION #2: Does your agency ensure that prior to the construction or redevelopment of **recreational trails, outdoor play spaces**, and exterior paths of travel, consultation is carried out with the public and persons with disabilities? (IASR S. 80.)

YES NO N/A

B) Compliance Requirements: IASR 2014

QUESTION #3: Does your agency meet the requirements related to the provision of **accessible formats and communication supports** for persons with disabilities? (IASR S. 12)

YES NO N/A

OPB's Corporate Accessibility Policy covers all requirements of the IASR applicable to OPB, including the provision of accessible formats and communication supports for persons with disabilities. Our Corporate Accessibility Policy is available on our internet in a fully accessible format. We also maintain a Feedback Process and training practices to support our employees in meeting the requirements under the IASR.

C) Compliance Requirements: IASR 2013

QUESTION #4: Does your agency meet the requirements related to training (IASR S.7), public accessible feedback processes (IASR S. 11), and employment accommodations for job applicants and employees (IASR S. 22-26 and 28-32)?

YES NO N/A

OPB maintains a Corporate Accessibility Policy which covers all requirements of the IASR applicable to OPB, a Feedback Process and training practices to support our employees in meeting the requirements under the IASR. Training is embedded in our onboarding process and we provide updates whenever amendments to our accessibility requirements or procedures occur. Staff training is tracked for recordkeeping purposes. Our Corporate Accessibility Policy is available on our internet in a fully accessible format.

OPB has a fully accessible employment life cycle, including notice of available accommodation during any recruitment process.

D) Compliance Requirements: IASR 2012

QUESTION #5: Does your agency meet the requirements related to procurement (IASR S. 5), self-service kiosks (IASR S. 6), emergency / public safety information (IASR S. 13), new websites and web content (IASR S. 14), and workplace emergency information (IASR S. 27)?

YES NO N/A

OPB maintains a Corporate Accessibility Policy covering procurement activities. Accessibility requirements are also embedded in our Corporate Procurement Policy and we

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maintain Procurement Guidelines to support these policies. Third parties engaged by OPB must be able to meet our accessibility requirements.

OPB has processes and plans in place to support emergency assistance to persons with disabilities.

While we take steps to make new internet content accessible, some recent content was not published in a fully accessible format. We maintain information on our website as to how users can request an accessible format if information is not accessible to them. We monitor whether new content is accessible and, as necessary, develop employee training/retraining plans to support the creation of accessible formats. We are incrementally replacing existing web content with accessible formats, where required.

E) Compliance Requirements: Accessibility Standards for Customer Service

QUESTION #6: Does your ministry meet the requirements related to the provision of goods and services to members of the public established in O.Reg 429/07?

YES NO N/A

OPB maintains a Corporate Accessibility Policy which covers accessible client service, a Feedback Process and training practices to support our employees in meeting the requirements under the Customer Service Standard and the IASR. Training is embedded in our onboarding process and we provide updates whenever amendments to our accessibility requirements or procedures occur. Staff training is tracked for recordkeeping purposes.

Upon completion, sign and retain for your records.

Name: M. Vincenza Sera Signature: 

Title: Chair

Ministry: Treasury Board Secretariat Agency: Ontario Pension Board

Date: April 29, 2015